

GUARANTEE PROVISIONS

Subject to the condition of correct utilization according to our instructions for use and the additional hazard information that you will find in the transport container of every frame, we grant the following guarantee periods for deficiencies in the material or product defects:

- Guarantee on frames of brand Pro-Tent: 5 years
- Guarantee on frames of brand pep!tent: 2 years
- Guarantee on our roofs and side walls: 2 years
- Guarantee on accessories: 2 years

Aluminium folding tents are light-weight tents that are designed for short-term and not for long-term use. Please also note that the fabric used in our roofs and side walls is not indestructible, particularly with respect to mechanical influences and environmental conditions. The fabrics used are water-repellent and UV-stabilized; if they are continuously exposed to sunlight, UV stability values of 4 - 5 apply for light fabric colors and 5 - 6 for dark fabric colors.

In particular, mechanical damage to frames, telescopic connectors, roofs and side walls that are caused by vandalism, improper utilization and undue force as a consequence of improper securing (bracing) of the folding tents or undesired contact with rough surfaces such as the ground, building walls etc. shall be excluded from the guarantee.

Please read the instructions for use as well as the information sheet on hazards that is enclosed with the tents carefully before they are used for the first time.

Generally speaking, folding tents are light-weight structures that are always exposed to hazards arising from wind and changing weather conditions when they are used outside. Heavy-weight slabs provide additional fundamental stability in the case of light winds. However, at the latest when stronger winds and gusts are expected, bracing of the complete tent is indispensable (by means of the bracing set that is supplied).

In particular, we would like to point out the dangers associated with unsupervised tents that are set up outdoors for longer periods of time: especially when roofs are not stretched tautly or not tightened properly, the tremendous weight of water or snow that collects on the roofs can make the tents collapse!

The mobile transport bags are designed as rolling units. If they are rolled over curb stones or steps carelessly, there is a corresponding risk they may break as a result of the jolting impact on the roller mechanism.

Valid as of 28 April 2015